

# VIRTUAL CISO SERVICE

## Navigating Uncertainty Safely

By any measure, we are currently living in extraordinary times. Extreme disruption and uncertainty are the new norm. Government policies and guidelines are changing by the hour. In times of stress, organisations can become narrow in their thinking at the very moment when they should be widening their view to novel solutions. How well companies pivot in and through this environment will define them for many years to come.

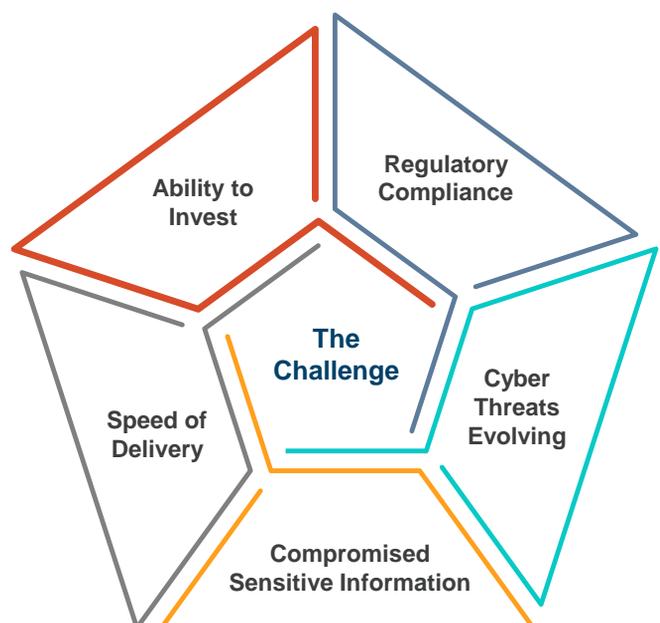
We are all coming to terms with a new reality, and like you, we have had to adapt quickly. You place significant trust in us to help you achieve your strategic objectives. You are important to us and we are here to support you through this crisis.

One way we are assisting our clients is by providing access to our Virtual CISO service. CISO functions have rightly had to re-prioritise their work to focus on the COVID-19 response, often having to allow key services or projects to stop or slow down. Our Virtual CISO service is designed to support the ongoing management and delivery of these services or projects at this time of crisis.

Bringing critical support to the CISO during a crisis

Whatever your security challenges, we can help with rapid, innovative security solutions:

- 01 Ability to Invest** may be limited due to pressure on finances
- 02 Regulatory compliance** and scrutiny remains a priority
- 03 Cyber threats are evolving** to exploit changed working methods
- 04** New opportunities are emerging for **identity theft** and for the compromise of **sensitive customer information**
- 05 Speed of delivery** of remote working solutions is critical to company survival



## Virtual CISO Service

Leverage a dedicated cyber security centre of excellence to help manage your cyber security processes, technologies or projects.

A virtual CISO service is much more than a cyber security expert augmenting your workforce via video conference or a collection of cyber security projects. It is a fully-managed service designed to bring the skills of many cyber security experts to bear against your traditional and emerging cyber security risks. A set of core activities will be packaged for you and harmonised into simplified board level messaging on overall cyber security posture.

We recognise that time is precious, particularly in times of crisis. We have an out-of-the-box service that can be deployed in days and tailored over time.

Our commitment to you is that we will provide a defensible cyber security capability that engages equally well with your range of stakeholders from the most technical IT engineers to your least technical users to your Executive Team and Board. Typical service activities include those summarised below and will be customised to your specific requirements.

- |  |  |
|--|--|
| <p><b>01 Cyber security review</b><br/>Conduct a comprehensive cyber security review to determine risks and control gaps.</p>    | <p><b>05 Board Updates</b><br/>Provide periodic Board updates on cyber threats, risks and related initiatives.</p>   |
| <p><b>02 Cyber security awareness</b><br/>Conduct security awareness training for staff members.</p>                             | <p><b>06 Ad-hoc activities</b><br/>Support ad-hoc activities such as incident investigations, risk assessments of new suppliers and cyber security training.</p> |
| <p><b>03 Penetration Testing</b><br/>Perform periodic penetration tests covering external facing and key internal assets.</p>    | <p><b>07 Project Management</b><br/>Project manage the delivery of security initiatives and control improvements.</p>  |
| <p><b>04 Policy and Process Review</b><br/>Review key security policies and processes and design and implement enhancements.</p> | <p><b>08 Vulnerability Management</b><br/>Perform periodic vulnerability scans and support remediation activities.</p>   |

We will ensure that cyber security risks are well understood, capabilities are improved and deployed, process and controls are managed and remediated, and incidents are detected and promptly responded to. All activity will be packaged in a way that your risk owners, the Executive Team and Board can easily understand and engage with.

*Contact Protiviti cyber security leaders to learn how a Virtual CISO service could benefit your organisation.*



### We will provide:

*A dedicated Virtual CISO service owner.*

*A holistic set of managed cyber security processes and risk management activities aligned with your specific business context.*

*A cyber security project delivery capability armed with class leading virtual tools.*

*An ability to quickly detect and respond to cyber security incidents.*

*Management information and reporting to ensure your cyber security posture is well understood by your Executive Team and Board.*



**Thomas Lemon**

+44.7747.487.649

[Thomas.Lemon@protiviti.co.uk](mailto:Thomas.Lemon@protiviti.co.uk)



**Vinayak Ram**

+44.7920.725.563

[Vinayak.Ram@protiviti.co.uk](mailto:Vinayak.Ram@protiviti.co.uk)



**Roland Carandang**

+44.7917.899.228

[Roland.Carandang@protiviti.co.uk](mailto:Roland.Carandang@protiviti.co.uk)