

# Intelligent Process Automation

## Enabling Digital Transformation through Automation

Automation needs to be a strategic priority for all organizations. Not just to drive efficiencies, but ultimately as a matter of survival. Organizations cannot compete in the digital age with born-digital companies, delivering the experiences customers and employees expect, at the margin customers demand, without eliminating unnecessary manual processing.

Today's leaders are looking to go much further than increased automation. Combining process automation technology with artificial intelligence is enabling organizations to rethink the way they do things and unlocking value that was previously unimaginable.

Contact us to start  
your journey

### The business value includes:

- ✓ Increased employee satisfaction through focus on value-added tasks
- ✓ Reduction in process errors
- ✓ Increased levels of compliance
- ✓ Lower process costs; easily scalable
- ✓ Ease of implementation with measurable business results
- ✓ Improved internal and external customer experience

## We help businesses transform across all industries and functions



### Finance and Accounting

- Journal entry processing
- Expense authorization
- Collection remits
- Payment processing



### Internal Audit

- Artifact gathering
- Testing automation
- Risk assessment
- Continuous monitoring



### Supply Chain

- Cycle count scheduling
- Transportation lane optimization
- Supplier screening and bid evaluation
- Inventory receipt recording



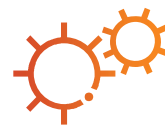
### Legal

- Contract workflow and alerts
- Lease administration
- Document management
- Standard terms and conditions administration



### Technology / IT

- Data migration and management
- Software development and testing
- Security and privacy
- User management and customer support



### Risk & Compliance

- Due diligence
- Control testing
- Risk assessments
- Transaction monitoring



### Human Resources

- Employee onboarding and offboarding
- Job posting and applicant screening
- Payroll change and deduction processing
- Expense reimbursement



### Customer Service

- Case management
- Customer profile administration
- Satisfaction querying
- Agent performance tracking



# Digital Transformation Enabled by Automation

## Protiviti empowers organizations to deliver impactful automation programs and realize their true potential



### Automation Strategy

#### Business Case and Roadmap Development

Develop realistic cost-benefit/ROI analysis and build strategic roadmap to initiate and build automation capability

#### Technology Selection

Support sustainable platform selection based on functional capabilities, market position and client-specific requirements

#### Proof of Value

Develop pilot programs to demonstrate viability and obtain buy-in before considering enterprise-wide deployment



### Program Implementation

#### Establish Operating Model

Determine target operating model taking into consideration culture, change management protocols, security, governance and controls

#### Solution Development

Design, build and test automated processes

#### Build COE and Governance

Design and/or operate the Center of Excellence model to support the program across the organization



### Process Evaluation and Solution Design

#### Process Analysis and Prioritization

Identify and prioritize processes suitable for automation

#### Process Optimization

Support the optimization and standardization of processes and supporting data prior to automation

#### Solution Definition and Design

Design processes based on the best technologies and automation solutions



### Program Support/Development

#### Change Management and Training

Provide change management support, minimizing the impact on employees and business operations

#### Program Enablement

Support design and installation of technology platform

#### Monitor and Maintain

Provide ongoing support and maintenance

## Contact us to accelerate your automation journey

**Tony Abel**  
+1.952.229.2273  
tony.abel@protiviti.com

**Evan Campbell**  
+1.713.314.4974  
evan.campbell@protiviti.com

**Angelo Poulidakos**  
+1.312.476.6097  
angelo.poulidakos@protiviti.com

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