

COVID-19 Healthcare Risk Management

Coronavirus disease 2019 (COVID-19) continues to expand its global impact on individuals, businesses, communities, and governments. We understand the resource and operational burden in meeting a wave of demand, changing regulatory requirements, and stimulus legislation (e.g., CARES Act). Protiviti stands ready to assist with implementing and leading COVID-19 Response Teams to assist with risk mitigation across a variety of areas and to organize Board communications and education. We are well positioned to provide top tier talented interim resources to fill vacancies and to manage critical tasks to ensure financial health during the pandemic.

How We Can Help



Cash Acceleration & Backlog Mitigation – Provide seasoned revenue cycle professionals to accelerate or maintain cash flow levels, resolve denials, post payments, reconcile accounts, and work down other non-clinical backlogs.



Emergency Management – Provide command center operations support and assist with demobilization planning, business continuity plans, and emergency operation plan updates.



Funding Sources – Assist with researching the best way to capitalize on and preserve stimulus funding and/or Federal, State, and possibly County emergency funds. Assist with benchmarking, tracking, and the attestation/application process for funding programs, including the applicable financial components.



Revenue Integrity – Provide fully remote clinical documentation and/or coding audit functions, production coding assistance, and deliver revenue integrity optimization solutions while providing full PMO and quality assurance functions.



Risk Awareness & Analytic Insight – Apply unique risk assessment techniques, including continuous monitoring and analytics, to identify areas where issues may be lurking that warrant additional attention.

COVID-19 HEALTHCARE RISK MANAGEMENT



Security & Privacy – Provide a full suite of technical security services that can be executed remotely to help proactively identify issues/weaknesses.



Supply Chain & Procurement – Support supply chain organizations find alternate sources of supply, support demand planning and forecasting, assess the inventory and distribution network, and evaluate third-party risks.



Technology – Provide remote PMO support, service center operations, and desktop support related to the increased remote workforce. Also, assist with designing/implementing enhanced automation capabilities to free up critical resources.



Telehealth Acceleration – Ensure telehealth services conform to clinical practice standards and the program has scaled effectively for accurate coding and billing as telemedicine services are rapidly expanding.



Understanding 1135 Waivers – Assist with the 1135 waiver process and requirements including documentation, billing, and coding for the COVID-19 national emergency.

Richard Williams

Global Healthcare Practice Leader

+1.214.395.1662

richard.williams@protiviti.com

Protiviti is a global consulting firm that delivers deep expertise, objective insights, a tailored approach and unparalleled collaboration to help leaders confidently face the future. Protiviti and our independently owned Member Firms provide consulting solutions in finance, technology, operations, data, analytics, governance, risk and internal audit to our clients through our network of more than 85 offices in over 25 countries.

We have served more than 60% of *Fortune* 1000 and 35% of *Fortune* Global 500 companies. We also work with smaller, growing companies, including those looking to go public, as well as with government agencies. Protiviti is a wholly owned subsidiary of Robert Half (NYSE: RHI). Founded in 1948, Robert Half is a member of the S&P 500 index.

All referenced trademarks are the property of their respective owners.

© 2020 Protiviti Inc. An Equal Opportunity Employer M/F/Disability/Veterans. PRO-0420

Protiviti is not licensed or registered as a public accounting firm and does not issue opinions on financial statements or offer attestation services.

protiviti[®]
Face the Future with Confidence