

# Remote Backlog Processing & Remediation

## Protecting value while navigating uncertainty

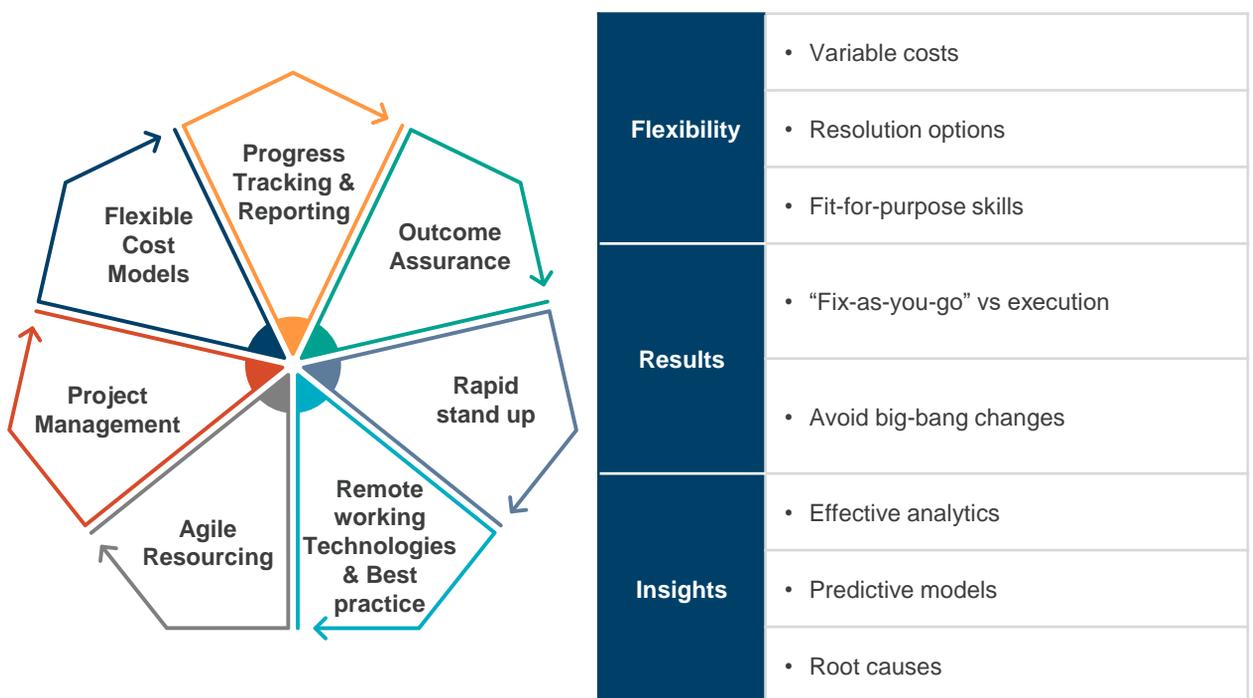
By any measure, we are currently living in extraordinary times. Extreme disruption and uncertainty are the new norm. Government policies and guidelines are changing by the hour. In times of stress, organizations can become narrow in their thinking at the very moment when they should be widening their view to novel solutions. How well companies pivot in and through this environment will define them for many years to come.

We are all coming to terms with a new reality, and like you, we have had to adapt quickly. You place significant trust in us to help you achieve your strategic objectives. You are important to us and we are here to support you during this crisis.

Many organisations are experiencing a large decrease in processing capability due to staff illness / self-isolation, this combined with process and remote working challenges is causing major backlogs to build. Let us help you by using our expertise in remediation and backlog processing combined with world class remote working practices to solve your challenges



Protiviti has excelled in adopting a unique approach where a backlog of transactions is **addressed and managed** by Protiviti while at the same time, improvements are **implemented incrementally; an improved function/process can then transition back to the business**



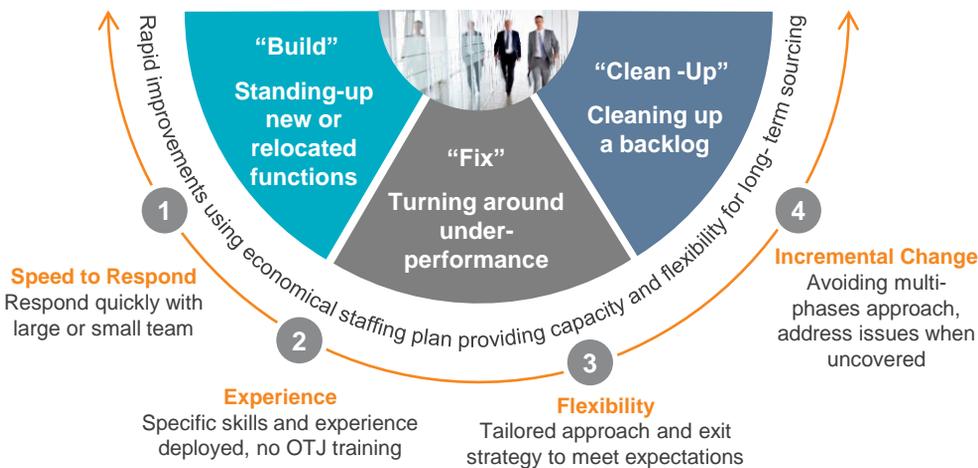
# Remote Backlog Processing & Remediation

**Leverage our dedicated global backlog processing & remediation capabilities to solve your current challenge.**

Our proven ability to take ownership of a clients processing backlog or remediation challenge, run it remotely whilst also improving processes with the view to transitioning the activity back to our clients on a global scale set us apart.

We recognize that time is precious, particularly in times of crisis. We have an out-of-box service that can be deployed in days and tailored over time, as necessary.

Our commitment to you is that we will stand up a remote team managed by Protiviti to immediately start working whilst providing project management; status updates and reporting to give assurance on progress to your Executive Team and Board.



## We can provide:

*Rapidly establish a structure to process backlog.*

*Immediately Stand up a remote team of skilled, experienced professionals.*

*Utilise best in class remote working technologies and Practices*

*Established performance objectives and monitored and reported on progress.*

*Develop standard processes as the backlog/remediation is addressed.*

*Transition to client-run function to effectively support business on an ongoing basis*

Protiviti has embraced remote working within our culture for years, pursuing the best standards of communication and collaboration, while staying at the forefront of emerging technology. This has enabled us to build a strong remote work capability that enables HIGH PERFORMANCE and focuses on maintaining QUALITY and RESULTS.

**Contact Protiviti leaders to learn how remote backlog processing & remediation could benefit your organization.**



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