



Privacy health check

Privacy health check and reform readiness assessment

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Global Business Consulting

Organisations are under increasing pressure to comply with evolving privacy regulations, including reforms to Australia's Privacy Act. Failure to address gaps in privacy frameworks can result in regulatory penalties, operational disruptions, and loss of customer trust, with the OAIC reporting millions in fines for breaches annually. A privacy health check and reform readiness assessment empowers businesses to identify risks, ensure compliance, and build trust in a rapidly changing regulatory landscape.

Navigating the privacy challenges

As organisations grapple with evolving privacy regulations, the need for effective privacy management has become a high-level priority. The with regulatory reforms underway and penalties for non-compliance exceeding \$50 million in recent years, many businesses are challenged to keep systems, policies, and practices up to date.

A **privacy health check and reform readiness assessment** provides a clear view of current vulnerabilities and ensures organisations can confidently adapt to new requirements. According to the office of the Australian information commissioner (OAIC), 96% of Australians believe businesses should take privacy seriously, and 83% say they would cease engaging with a company if their personal information was misused or mishandled. Additionally, 70% of Australians expressed concern about how their personal information is handled online, with data breaches being their top worry.

In this environment, proactive privacy management is essential for maintaining trust and business continuity.

3. Pkic_claims escrow_process flow_v2 05.07.25 - copy
oaic
australian community attitudes to privacy survey august 2023.

Business outcomes of our solutions



Proactively uncovers vulnerabilities in privacy practices, enabling organisations to implement targeted strategies that minimise exposure to data breaches.



Streamlines privacy processes and policies, fostering more efficient data handling and governance across the organisation.



Provides leadership with a comprehensive view of privacy vulnerabilities, enabling informed decision-making and prioritisation of resources.



Establishes clear policies and systems for managing personal information, ensuring accountability and reducing operational ambiguities.

Protiviti combines deep regulatory expertise with a tailored, risk-based approach to privacy management. Our comprehensive assessments not only identify compliance gaps but also provide actionable insights that empower organisations to strengthen their privacy frameworks proactively. By fostering a culture of accountability and transparency, Protiviti helps clients build trust and resilience in an ever-evolving regulatory landscape.

How Protiviti can help:

High-level privacy health check

- Initial assessment of your organisation's landscape including, but not limited to:
 - Privacy management program and governance
 - Purposes for collecting and using personal information
 - Personal information security
 - Third party access and disclosures of personal information
 - Personal information storage and retention
- Heat map of key privacy risks impacting your organisation
- Prioritised recommendations roadmap to uplift privacy compliance and maturity

This option would be suitable for:

An organisation planning to implement or having recently implemented a privacy governance framework and would like to understand their current maturity and key risks.

Privacy Act reform readiness assessment

- Assess your organisation's readiness to comply with the reformed Australian Privacy Act and avoid compliance breaches resulting in regulatory enforcement including monetary fines (potentially up to \$50m) and data processing restrictions.
- Identify compliance gaps, process improvements and maturity uplift opportunities to comply with the new requirements in the Australian Privacy Act.
- The assessment includes:
 - A top-down, bottom-up approach to identify and assess business processes, systems/applications, and third parties which process personal information;
 - Analysis of how personal information is collected, used, stored, disclosed, retained and destroyed in-line with requirements defined in the Australian Privacy Act'
 - A risk-based analysis of gaps between current privacy practices and compliance obligations; and
 - Prioritised recommendations roadmap to comply with amendments to the Australian Privacy Act

This option would be suitable for:

An organisation with an embedded privacy governance framework where the current maturity and risks are understood with an aim to uplift to the reformed Australian Privacy Act.

Comprehensive privacy health check

- Detailed assessment of your organisation's privacy management program and compliance with privacy obligations
- Assess the effectiveness of privacy controls
- Benchmark privacy maturity and define target maturity levels
- Prioritised recommendations roadmap to uplift maturity and achieve target levels

This option would be suitable for:

An organisation with an embedded privacy governance framework and would like to understand their current maturity, detailed risk exposures and efforts required to achieve target levels.

Contact us today to get started hanneke.catts@protiviti.com.

Ready to transform your business?

Let's create a tailored strategy for your success.

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