



Technology risk and resilience services

Operational resilience

protiviti®
Global Business Consulting

Amid constant technological progress and an unstable global risk landscape, organizations increasingly face unexpected challenges to sustained operability. This highlights the need for robust strategies to prepare for disruptions and ensure swift recovery. An effective resilience plan identifies key assets, strategizes rapid recovery and enables continuous operations for seamless services to clients during uncertain events.

Is your organization prepared for evolving threats?

In this evolving and potentially volatile business landscape, there are numerous impacts that disruption can have on your business, your customers and the broader economy. The aftershocks of these disruptions can continue to impair recovery efforts.

As leaders work to protect and care for their business and customers, they are tasked with overcoming these challenges:

- With technology continually advancing, organizations must strive to stay ahead by adapting to the latest developments that impact resilience (e.g., AI computing).
- Unpredictable shifts in the global market such as uncertain foreign and domestic conditions and evolving technology can pose significant disruptions.
- As regulations become more stringent and complex, compliance becomes a bigger hurdle for many organizations.

Business outcomes of our solutions



Critical business functions are better equipped to continue without significant downtime during adverse events.



Customer trust is expanded due to demonstrated reliability in the face of disruption.



Stronger safeguards protect data, infrastructure and other vital resources against a variety of threats.



Improved compliance with the Digital Operational Resilience Act (DORA) and evolving regulations prevents legal penalties and fines.

Protiviti leverages an operational resilience approach that capitalizes on comprehensive risk assessment methodologies and flexible delivery models. These models are specifically designed to align with each client's unique requirements and ensure the creation of a robust strategy for resilience in the face of risks.

Case study:

Financial firm enhances security policies, procedures and compliance



NEED

A financial firm responsible for processing and storing sensitive U.S. government data needed to deepen their domain expertise and independent third-party knowledge for enhanced compliance with U.S. federal security standards.



SOLUTION

We ensured client retention of U.S. security clearance required to do business by assessing, testing and verifying in-scope controls. We also assisted with evaluating prior penetration test results for reported vulnerabilities.



BUSINESS OUTCOME

The client enhanced security policies aligned with NIST 800-52, increasing transparency, vendor performance visibility and improving operational metrics for a stronger security posture within the business and with end users. Also, organizational downtime and response time decreased.

How Protiviti can help:

We help organizations understand emerging regulatory requirements, evolving threats and build a scalable operational resilience program tailored to your business that effectively prepares for and mitigates disruptions.

- Review impact tolerances of critical business services
- Governance
- Assurance and testing
- Reporting
- Build foundational elements
- Provide program implementation support

Our approach

Protiviti's deep expertise is complemented by strong relationships with our clients, regulators and trade associations. We assist with key efforts to strengthen organizations' operational resilience, including:

Improving recovery capabilities through identification of risks, program gaps and enhanced governance and reporting.

Ensuring compliance and enhancing resilience in alignment with regulatory requirements.

Providing actionable plans and advisory support to enable teams to mature the resiliency function.

Ready to transform your business?

Let's create a tailored strategy for your success.

LEARN MORE

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Protiviti is a global business consulting firm and a wholly owned subsidiary of Robert Half, that delivers deep expertise, objective insights, a tailored approach and unparalleled collaboration to help leaders confidently face the future. Together, Robert Half and Protiviti provide an unmatched range of professional services from consulting and project implementation to managed services and staff augmentation.