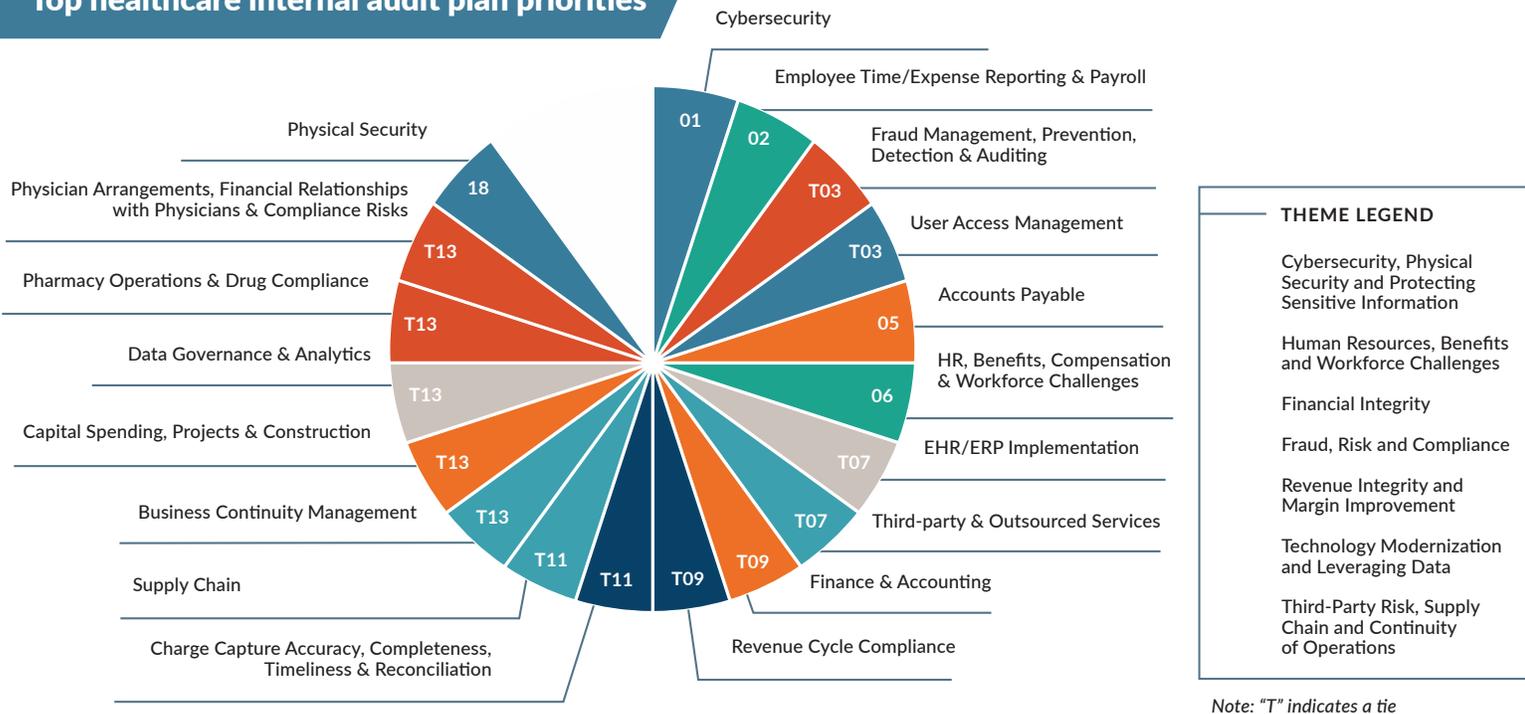


Healthcare Internal Auditors Prioritise Cybersecurity, Business Performance and Technology Modernisation



As the healthcare industry struggles to return to business as usual, providers and payers continue to face notable headwinds as they try to keep pace with emerging digital technologies, market consolidation, aging populations, workforce constraints and shifts in care and reimbursement models.

Top healthcare internal audit plan priorities



Key Highlights from this Study

68% of healthcare organisations have no formal innovation structure or agenda for internal audit transformation activities within their organisation.

Less than 25% define innovation as a core value for the internal audit function.

54% are interested in implementing artificial intelligence (AI) and machine learning (ML) but doubt they will be able to procure the resources needed to do so.

45% believe they will need third-party skills/assistance to implement AI/ML effectively.

The full survey report can be viewed at www.protiviti.com/gl-en/survey/2023-healthcare-internal-audit-survey

The most significant barriers to an increased focus on innovation and transformation include (multiple responses permitted):

- Competing priorities or lack of capacity – 68%
- Lack of budget – 52%
- Lack of capabilities and skills to undertake transformation activities – 23%
- Lack of executive or board support – 16%
- Lack of perceived value – 16%