protiviti®
Global Business Consulting

Security Operations Advisory Services

People, Process, and Technology

With the ever-growing threat landscape, security operations must be ever vigilant and constantly improving to be prepared to face the numerous challenges of the modern environment. Common challenges that a modern SOC face include:

- **Skills shortage.** Analysts, which are necessary to identify, prioritize and respond to security incidents, are in short supply and businesses need the expertise and context to remediate threats.

- **Lack of documented processes, actionable metrics and reporting** disseminates uncertainty of the mission. Each are essential to provide a foundation for Security Operations to perform repeatable, reliable actions and remediation.

- Demonstrated value can suffer from **lack of business alignment and budget limitations** when organizations are not adequately tracking or reporting successes.

- **Limited selection and utilization of available technology.** Security leaders must identify security use cases, understand possible risks and threats to protect against, and how to best select and deploy the right tools to address these issues.

How Protiviti Can Help

Security Operations Program Development & Design

Security Operations Program Assessment

MSSP Vendor Analysis and RFP Support

Security Incident and Event Monitoring Development, Implementation and Integration

Resource Integration/Staff augmentation

> " The growing volume of threat alerts is quickly overwhelming the ability of large organizations (10,000+) to keep pace. Nearly all organizations (99%) report that alert volume is causing problems for the security teams; with 93% being unable to address all alerts within the same day they are received.
>
> — **Shinoy George Managed Security Services (MSS) & Sec Ops Leader** "

Business Outcomes

Cost savings by accessing vanguard technologies through Protiviti's partnerships.

Enhanced processes to extend and integrate business teams into security functions.

Enriched understanding of the enterprise security landscape, resulting in prioritized use case development and tool selection efforts.

Heightened visibility of security operations success and remediation activities.

Insights from Protiviti experts translated into world class security operations processes, successes and best practices.

Improved executive and management support, proven value through metrics and reporting.

INNOVATE. TRANSFORM. SUCCEED.

Security Operations Advisory Services

Protiviti's managed security operations services delivers security monitoring on a global scale with Microsoft Sentinel, a cloud-native SIEM and SOAR platform. Our team provides organizations with scalable, secure real-time security monitoring services and advanced threat detection.

Advisory
- MSSP/vendor/provider analysis
- RFP development & support
- SIEM evaluation/selection
- Resource consulting

Strategy
- Security resource strategy and provisioning
- Business security operations strategy
- Security alignment
- Developmental strategy

Assessment
- Security operations center maturity assessment
- Logging and monitoring assessment
- Use case review
- Tools and technology evaluation
- Business alignment evaluation

Project Management
- Security operations project management
- Security operations program development

The Protiviti Advantage

We start with the business problem – and apply the right solutions and technology to achieve business value

We support our clients through entire initiatives – from understanding business issues, to developing a strategy, delivering the implementation and providing ongoing support

Our methodologies are focused on holistically understanding risk – our approach goes beyond identifying gaps, issues or vulnerabilities. We determine root causes, validate issues, and develop short-term and/or long-term recommendation

Integrated approach – we integrate multiple disciplines and emerging technologies such as RPA, IoT and AI/ML when delivering our solutions

Established partnerships – our subject matter experts partner with major software companies and have access to their products, experts and roadmaps

Technology accelerators – we leverage the intellectual property within our partner ecosystem to help fast track technology deployments

Flexible delivery models – to address short-term skill gaps, deliver projects or transform your organization quickly and cost-effectively

Schedule a Technology Assessment today by contacting us at TechnologyConsulting@Protiviti.com.

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