

# Managed Security Services and Security Operations

## Adapt to the new business reality.

As more organizations continue to modernize their environments, they consistently face short timeframes to respond to potential vulnerabilities and advanced cyber threats, changing business needs, and leadership's call for increased visibility, actionable metrics, and unified programs. Protiviti's highly flexible, client-focused, and innovative methodology focuses on people, process and technology. Our experts enable organizations to tackle these challenges with confidence.




“ Protiviti's managed security services will help improve your security operation efficacies, reduce complexity, and streamline operations so you can manage risk and better protect your organization.

— Shinoy George, Managed Security Services (MSS) & Sec Ops Leader ”

## How Protiviti Can Help

-  Cyber Defense Hub
-  Security Operations Engineering
-  Vulnerability Management Services
-  Security Operations Advisory Services
-  Digital Identity as-a-Service
-  Managed Detect & Respond

## Business Outcomes

-  Reduced complexity, rapid deployment, and increased access to deeply skilled resources, delivered in a scalable, predictable way.
-  Embedded risk and compliance controls to mitigate risk and respond more effectively to dynamic business process changes.
-  Optimized compliance activities to successfully achieve business strategies and objectives.

# Managed Security Services and Security Operations

## Managed Security Services & Security Operations Services

### Cyber Defense Hub

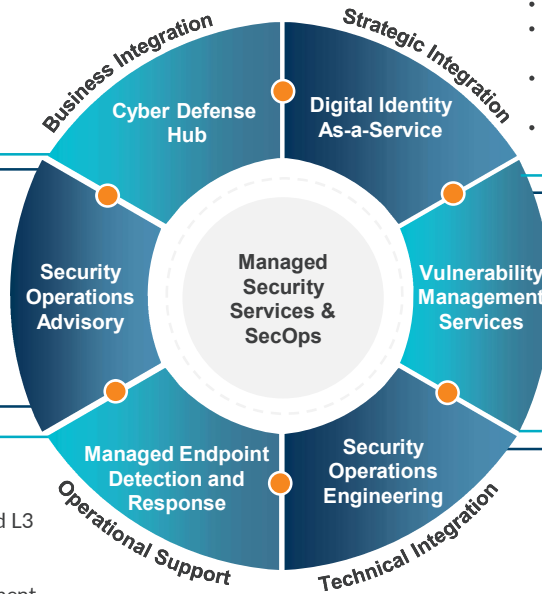
- 24x7x365 Security Monitoring & Response
- Advanced Cyber Threat Intelligence
- Prevention, Detection, and Analysis
- Proactive Threat Hunting
- Attack Analysis

### Security Operations Advisory Services

- Security Operations Assessments: People, Process, and Technology
- Security Operations Strategy Consulting
- MSSP Vendor Analysis and RFP support
- Project Management

### Managed Detection and Response

- Threat Hunting & Anomaly Detection
- SIEM Managed Detection & Response L2 and L3 Support
- Email Managed Detection & Response
- Continuous Endpoint Monitoring & Management
- Managed Services Detection and Response Integration
- EDR Tool Implementation & Operationalization



### Digital Identity as-a-Service

- 24x7x365 Monitoring/L1, L2, and L3 support
- Optimized identity management and infrastructure maintenance
- Triage, Level 2 and Level 3 support and resolution
- Identity Governance, Directory Services, Access Management and Privileged Access Management

### Vulnerability Management Services

- Program Development, Roadmap, Build, & Advisory
- Scanner Deployment, Configuration and Scanning
- Analysis and Prioritization
- Remediation Management & Patching Services
- Advisory & Consulting

### Security Operations Engineering

- Security Operations Plan, Design, and Integration
- SIEM Design, Implementation & Tuning
- SOAR Playbook Development
- Process & Metrics Development
- Resource Development

## The Protiviti Advantage



**We start with the business problem** – and apply the right solutions and technology to achieve business value



**We support our clients through entire initiatives** – from understanding business issues, to developing a strategy, delivering the implementation and providing ongoing support



**Our methodologies are focused on holistically understanding risk** – our approach goes beyond identifying gaps, issues or vulnerabilities. We determine root causes, validate issues, and develop short-term and/or long-term recommendation



**Integrated approach** – we integrate multiple disciplines and emerging technologies such as RPA, IoT and AI/ML when delivering our solutions



**Established partnerships** – our subject matter experts partner with major software companies and have access to their products, experts and roadmaps



**Technology accelerators** – we leverage the intellectual property within our partner ecosystem to help fast track technology deployments



**Flexible delivery models** – to address short-term skill gaps, deliver projects or transform your organization quickly and cost-effectively



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