

Protiviti ADA[®]

protiviti[®]
Global Business Consulting

Analyze processes
Detect anomalies
Accelerate remediations

Protiviti ADA[®] helps Internal Audit, Compliance, other Internal Control Departments and Assurance Providers monitoring the evolution of risks and internal controls over time in a more efficient way, with the final goal of timely providing insights to Business / Process Owners on how to improve process controls and performances.

The need for continuous control monitoring

Despite the increasing demand for **integrated assurance** and the need for **data-driven insights** to focus on key risks, many organizations and their internal control functions continue to struggle and face common challenges.

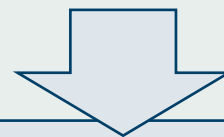
Unique features developed within **Protiviti ADA[®]** can help internal control functions successfully overcome these limitations:

The Protiviti Value

Leveraging **ServiceNow's** Platform and the Integrated Risk Management (IRM) module, Protiviti has developed a solution integrated with **Celonis**, that can provide **deeper visibility into enterprise process inefficiencies** that can create risk, ingest the data into ServiceNow for **continuous control monitoring**, then **accelerate remediation** of the deficiencies.

Protiviti ADA[®] at a glance

- Single point of access for end users
- Fully-developed GRC enhanced by data analytics
- Automated control test executions
- Automated flows towards control owners
- Dashboards to monitor improvements over time



Lack of **capabilities** and **tools** to timely detect deficiencies / monitor process risks and controls effectiveness over time



Information necessary for audit / tests execution **not structured / organized**, and lack a unique repository



Limited **visibility** / knowledge of **business processes**, due to a manual / sample-based testing approach



Difficulties in supporting the business in the **continuous improvement of processes**

How Protiviti ADA[®] works

ServiceNow IRM provides:

- “One-stop-shop” for all data and action items regarding **process risks, controls, and tests** to verify control effectiveness
- **Test scripts** to trigger and then **collect test results** from Celonis (on demand or based on automatic scheduling)
- **Information flows** with control owners to request and monitor **corrective actions**
- **Dashboards** to **monitor** processes and internal control **performances** over time



Seamless integration allow users to jump from ServiceNow IRM interface to Celonis to **support further in-depth analysis** (process discovery feature)

Celonis, when triggered by ServiceNow:

- **Collects and scans transactional data** from different source systems to execute data analytics **tests** according to **scripts** and **parameters** set up within ServiceNow
- **Sends to ServiceNow test results** (% of non conformances and detailed list of anomalies)
- **Re-performs the test** (on the same scope included in the original run) to provide **insights about remediation progress**

A unique combination of GRC and Advanced Analytics



Integrated assurance and GRC capabilities built based on a collective view of multiple risk, control, compliance, assurance functions

Enhanced audit and monitoring capabilities thanks to the use of data analytics and process mining

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