Protiviti ADA

protiviti ®
Global Business Consulting

Analyze processes
Detect anomalies
Accelerate remediations

Protiviti ADA helps Internal Audit, Compliance, other Internal Control Departments and Assurance Providers monitoring the evolution of risks and internal controls over time in a more efficient way, with the final goal of timely providing insights to Business / Process Owners on how to improve process controls and performances.

The need for continuous control monitoring

Despite the increasing demand for **integrated assurance** and the need for **data-driven insights** to focus on key risks, many organizations and their internal control functions continue to struggle and face common challenges.

Unique features developed within **Protiviti ADA** can help internal control functions successfully overcome these limitations:

The Protiviti Value

Leveraging **ServiceNow's** Platform and the Integrated Risk Management (IRM) module, Protiviti has developed a solution integrated with **Celonis**, that can provide **deeper visibility into enterprise process inefficiencies** that can create risk, ingest the data into ServiceNow for **continuous control monitoring**, then **accelerate remediation** of the deficiencies.

Protiviti ADA at a glance

- Single point of access for end users
- Fully-developed GRC enhanced by data analytics
- Automated control test executions
- Automated flows towards control owners
- Dashboards to monitor improvements over time
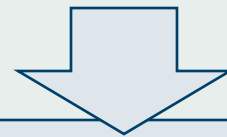
Lack of **capabilities** and **tools** to timely detect deficiencies / monitor process risks and controls effectiveness over time

Information necessary for audit / tests execution **not structured / organized**, and lack a unique repository

Limited **visibility** / knowledge **of business processes**, due to a manual / sample-based testing approach

Difficulties in supporting the business in the **continuous improvement of processes**

How Protiviti ADA works

ServiceNow IRM provides:

- "One-stop-shop" for all data and action items regarding **process risks, controls**, and **tests** to verify control effectiveness

- **Test scripts** to trigger and then **collect test results** from Celonis (on demand or based on automatic scheduling)

- **Information flows** with control owners to request and monitor **corrective actions**

- **Dashboards** to **monitor** processes and internal control **performances** over time

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Analyze. Detect. Accelerate.

Seamless integration allow users to jump from ServiceNow IRM interface to Celonis **to support further in-depth analysis** (process discovery feature)

Celonis, when triggered by ServiceNow:

- **Collects and scans transactional data** from different source systems to execute data analytics **tests** according to **scripts** and **parameters** set up within ServiceNow

- **Sends to ServiceNow test results** (% of non conformances and detailed list of anomalies)

- **Re-performs the test** (on the same scope included in the original run) to provide **insights about remediation progress**

A unique combination of GRC and Advanced Analytics

servicenow

celonis

Integrated assurance and GRC capabilities built based on a collective view of multiple risk, control, compliance, assurance functions

Enhanced audit and monitoring capabilities thanks to the use of data analytics and process mining

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