protiviti ®
Global Business Consulting

Digital Identity: IAM Advisory Program

A Roadmap for Your Business

The Challenge

Every organization faces their own set of challenges when they embark on an Identity and Access Management (IAM) program, generally with the twin objectives of managing new sources of risk and facilitating new business processes. Finding the right set of tools to scale IAM infrastructure (whether it is Identity Governance & Administration (IGA), Privileged Access Management (PAM) to Access Management (AM), or any others), securing access for all users, and enabling the business to engage with customers and partners is only part of the battle.

Many IAM implementations flounder as the organization finds itself without up-front planning and with a singular focus on technology requirements. Resolving the most critical pain points, including technical hurdles and legacy technologies often proves too daunting to resolve. As a result, stakeholders may find themselves struggling to develop a practical roadmap that requires understanding business needs, risk challenges and technical requirements.

How Protiviti Can Help

Protiviti's IAM advisory program is designed to facilitate the definition of a sustainable roadmap across a diverse set of stakeholders and establish and/or support a successful IAM program.

Applying a set of best practices that have been honed over the course of more than 500 projects and bringing many years of IAM delivery experience to bear, the Protiviti IAM advisory program helps customers define practical solutions on their unique technical challenges and business requirements with a set of pragmatic and achievable phases.

"We accomplished more in two weeks with Protiviti than we did on our own in one year."

—Director, IT
Energy and Utilities Company

Business Outcomes

Realistic and practical approach to define an IAM roadmap tailored to the organization's technology, business and risk objectives.	Build consensus between stakeholders on how to progress IAM maturities to achieve business objectives.
Eliminate analysis paralysis through a focused and structured engagement that is designed to be delivered in weeks, not months.	Leverage best practices from 500+ projects and IAM subject matter experts.

INNOVATE. TRANSFORM. SUCCEED.

Our Approach: From Insight to Action

Working with stakeholders, the Protiviti team reviews the current state of existing IAM processes and capabilities, identifies pain points, and provides an evaluation of the state of IAM for the organization. Working from these insights into capabilities maturity, the team provides a set of recommendations on how to bring address IAM services and overall maturity to the desired state to support business needs.

The end-result is a strategic, prioritized, and achievable roadmap with clear objectives and digestible implementation phases, based on both a realistic evaluation of the current state of IAM capabilities and services, as well as a prioritization against business and risk management objectives.

Define a governance model for your IAM program

IAM capability inventory

Solicit and maintain stakeholder buy-in

Vendor-agnostic product recommendations, including IGA, PAM, AM, and more

Current maturity evaluation relative to best practices

Strategic, prioritized and realistic IAM roadmap

Consensus-based requirements prioritization

"Protiviti not only performed exceptional business process analysis but had the technical expertise to make the roadmap a reality."

— **Project Lead**
Medical University

The Protiviti Advantage

- **Our program is TIMELY –** Designed to get your organization moving forward quickly, with a well-defined roadmap that is in sync with your business and strategic priorities.

- **Our program is PRACTICAL –** Your organization is given detailed feedback and recommendations on how to progress from current to desired state for each IAM capability.

- **Our program is INSIGHTFUL** – it provides clear visibility into an organization's capability level across the various dimensions of IAM. Findings are supported with data from numerous stakeholder interviews.

- **Our program is ACTIONABLE** – The final deliverable includes a project plan that factors the organization's priorities and dependencies into a well-scoped and sequenced implementation roadmap.

Schedule a Technology Assessment today by contacting us at TechnologyConsulting@Protiviti.com.

Protiviti.com/TechnologyConsulting

TechnologyConsulting@Protiviti.com

TCblog.Protiviti.com

protiviti®

Global Business Consulting