

## INNOVATE TRANSFORM SUCCEED

Adapt to the new business reality.

Technology Strategy and Operations Cybersecurity and Privacy **Cloud Solutions** Software Services

**Enterprise Application Solutions Enterprise Data and Analytics SAP Solutions Emerging Technology Solutions** 

protiviti® Face the Future with Confidence

How well is your organization **adapting** to the everchanging demands of today's marketplace? Implementing the right mix of technology and programs to innovate, protect margins and build shareholder value while keeping your data assets safe requires a partner that can help you **succeed**. Trust Protiviti. We'll help you find the right solutions to make your business excel.

# **STAY AHEAD** OF THE RAPID PACE OF CHANGE

Partnering with Protiviti for the Future

Technology changes constantly.

Yesterday's innovation is today's status quo, and any business that doesn't stay ahead of the curve falls behind. But technology is rarely the sole solution to business challenges. Understanding the business process you want to enable, the customer experience you want to create or the critical information you need to protect is a necessary first step in making technology work for you — not against you.

### ADAPT TO THE NEW BUSINESS REALITY



Our consulting experts will become your trusted advisors, providing insight, strategic vision and practical experience. We collaborate with you to design and implement advanced solutions that add value to your business.

See why Protiviti is the right choice to innovate, transform and succeed.

## **TODAY AND BEYOND** SAP SOLUTIONS

SAP S/4HANA® has the potential to provide benefits such as improved business processes and enhanced performance. However, the shift to SAP S/4HANA will be a significant challenge for some companies as they consider the technical aspects of implementation, as well as the impact on their compliance initiatives, organizational strategy and existing skill sets. For many companies, the path to implementation is unclear.

Finance organizations are expected to be forward-looking, using real-time analytics to drive complex back-office decisions, understand the challenges with strategic mergers, and plan for the future. While S/4HANA is a clear enabler to companies, Central Finance can be a stepping stone prior to adopting S/4HANA, particularly when combined with a process transformation.

As companies face the challenges of

digital transformation, S/4HANA and Central Finance products are powerful platforms that allow companies to focus on their strategic initiatives. Organizations must evaluate the total landscape and determine the approach for data management, process streamlining and actionable insights, all while securing the environment in the cloud. How will you prepare for your S/4HANA and Central Finance journey?



### **WHY PARTNER WITH US?**

As a long-standing SAP Gold Partner and 7-Time Partner of the Year, we have earned the respect of the SAP community by providing proven SAP solutions for business process optimization, data and analytics, security and privacy, and risk and compliance.

Our team of SAP-certified professionals can help you navigate the complex SAP landscape and define and execute your road map with powerful business insights that drive enhanced performance and ensure you maximize the value of your SAP investment.

#### **SAP PARTNERSHIP HIGHLIGHTS**

- SAP Full Services Implementations
- SAP Planning and Assessment Services
- SAP Managed Services
- SAP Licensed Reseller

15+ SAP delivery

centersglobally

18+ Years SAP Gold Partnership

#### **INDUSTRY THOUGHT LEADER**



#### HOW IS TECHNOLOGY TRANSFORMING BUSINESSES?



#### WHAT'S TRENDING IN THE MARKETPLACE?

\* Ahmed, R. (2019). SAP S/4HANA: State of the Market. [online] SAP Insider Available at https://sapinsider.wispubs.com/Assets/White-Papers/2019/April/SAP\_S4HANA-Migration-State-of-the-Market



**ONE-OF-A-KIND STAFFING SOLUTION PROVIDER** 

• 2.5 million contractors available







### SAP<sup>®</sup> HANA **CENTER OF EXCELLENCE**

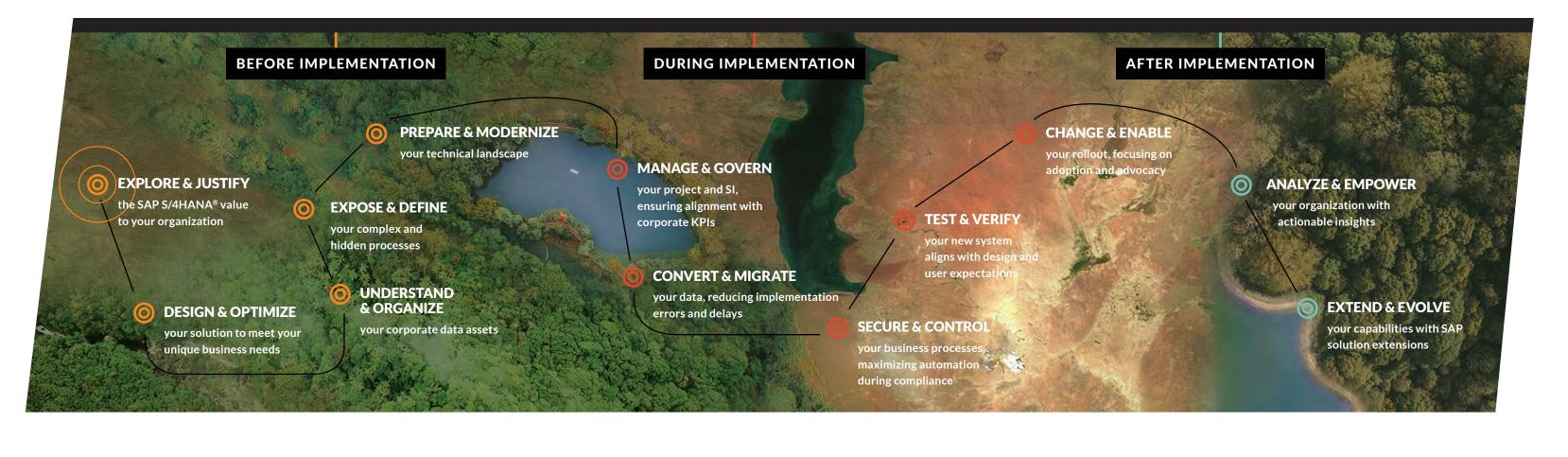


## **WE UNDERSTAND YOUR PERSPECTIVE** AND DELIVER A CUSTOM ROADMAP FOR YOUR BUSINESS

CFOs and CIOs must transform traditional finance functions throughout their organization, adopting new technologies and leveraging proven leading practices. This will allow them to drive more growth, profitability and scalability for their organizations. This challenge, coupled with support for SAP ECC ending in 2027, means the time to act is now. With average reported implementation times of 7 to 12 months, companies must take a serious look at their SAP S/4HANA planning and implementation options. Whether you choose to start with Central Finance or elect a full S/4HANA deployment, it is important to engage business leadership and make critical decisions before starting your journey. Careful research and planning can ensure you avoid pitfalls and obstacles to successfully reach your destination.

Some companies choose to implement SAP S/4HANA using a greenfield approach, with a chance to rethink and improve processes, limit customization and correct past mistakes. Using the preconfigured leading processes of SAP Model Company services can accelerate an SAP solution deployment, allowing access to leading practices and processes, accelerators, and business and implementation guides. Or companies can follow a brownfield approach, which offers the least disruption and preserves existing investments and customizations. Other considerations include deployment options such as cloud, on–premise or a combination.

Whatever path you choose to follow in your SAP S/4HANA adoption journey, our team of SAP-certified professionals can help you navigate the complex adoption landscape, define and execute your roadmap with powerful business insights that drive enhanced performance, and ensure you maximize the value of your SAP investment.



## WE'RE ONE OF A KIND FLEXIBLE SOLUTIONS THAT ADJUST TO YOUR NEEDS

We are the only organization that provides flexible delivery models to help you address short-term skill gaps, deliver projects or transform your organization by creating the right team that can scale up or down, quickly and cost-efficiently.

We have flexibility to tailor our delivery models to meet your organizational needs:

BLENDED DELIVERY	ONSHORE DELIVERY	OFFSHORE DELIVERY
	MANAGED SOLUTIONS	
	CONCULTING	
	CONSULTING	
	FLEXIBLE STAFFING	
<ul> <li>Project leadership delivered in collaboration with skilled resources</li> </ul>	• Delivered in collaboration with our consulting solution centers	Delivered in collaboration     with our offshore solution     centers
• Local, specialized talent with option to convert to permanent	• Access to Robert Half's 24x7 Service Center with Tier 1 and 2 technical and operational support staff	<ul> <li>Greater concentration of resources</li> <li>Reliable, optimized source of talent</li> </ul>



More than 2.7 million experienced professionals at Robert Half support Protiviti's core team of consultants, operating from over 400 offices across 25 countries. We provide the specialized skills you need fast, and with minimal to no travel costs. It also means we can ramp up or down depending on your needs.

## MANAGED SOLUTIONS: OUR VALUE PROPOSITION POWERED BY ROBERT HALF STAFFING SERVICES

#### **OUR MANAGED SOLUTIONS PROVIDE YOU WITH**

Cost reductions by avoiding overhiring

Bandwidth to prevent burdening full-time employees to deliver on projects

#### MANAGED SOLUTIONS VALUE

#### **ADVISORY**

Identify, anticipate and solve problems through transformation and implementation

- Solving complex programs with Agile methodologies and design thinking while managing deliverables, milestones and outcomes
- Technology enablement through artificial intelligence, machine learning, process mining and robotic process automation

#### THE RIGHT TEAM

Address skill set gaps and hiring challenges

- Maintaining control and oversight of the resources
- Access to specific, specialized skills and expertise that cannot be found on your internal team
- Time saved to upskill your existing team

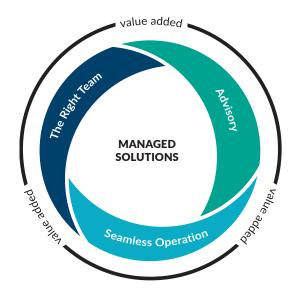
#### SEAMLESS OPERATION

Manage or fix functions, processes or data to free up your team to work on what matters

- Cost efficiencies: Flexibility to scale up or down with the right resources at the right time (onshore or offshore)
- Reduced risk: Performance, productivity and service levels are our responsibility

Ability to scale up or down as needed

Experienced subject-matter experts, on demand, for unique and complex issues



### WHERE WE EXCEL

### SAP SOLUTIONS

Protiviti is a leader in finance transformation, analytics and risk management. As a long-standing SAP Gold Partner, our expertise in SAP Solutions is unmatched in the industry. This expertise, combined with our focused commitment to business process optimization, data and analytics, and security and risk management, enables us to deliver unparalleled product strategy and solutions.

We help companies around the globe identify, measure and navigate the challenges they face within their industries and throughout their systems and processes, using proven value-added SAP solutions. Our extended offerings provide powerful insights that can drive enhanced performance.

### 

#### **REALIZE VALUE**

#### **FINANCE TRANSFORMATION**

Enterprise planning, implementation, upgrades and support Financial planning, consolidation and report strategy Program management and third-party oversight User acceptance testing Data management and migration Organizational change management readiness Security and compliance Solution design/Phase Zero assessments

Managed services

#### **Key SAP Products**



### SAP SOLUTIONS

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**ENVISION VALUE** 

#### **ANALYTICS**

BI assessments and roadmaps Data and analytics strategy and architecture Enterprise reporting and visualizations Embedded and operational analytics Enterprise performance management BI and application managed services

#### **DATA MANAGEMENT**

Data readiness assessment HANA platform assessment Data quality and standardization Data modeling and warehousing Data integration and migration Data governance and management

#### **Key SAP Products**

SAP HANA	SAP Analytics Cloud	SAP BW/4HANA	SAPMDG	SAP Ser

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#### 11 March 1997 Barrier Barrier Barrier Barrier Barrier

#### **PROTECT VALUE**

#### SECURITY AND GRC OPTIMIZATION

Security optimization and governance Segregation of duties and sensitive access management Assessments, remediation and roadmaps System implementations Identity and access management Cybersecurity Managed services

#### **CONTROLS DESIGN AND AUTOMATION**

Compliance and readiness assessments Project risk management Automation control reviews Controls/Audit assessments **GRC** tool implementations System tool evaluations Robotic process automation (RPA)

#### **Key SAP Products**



GRC and



## **FINANCE TRANSFORMATION**



Protiviti's Finance Transformation services help organizations transform and improve existing business and finance processes to achieve business transformation goals. From developing a roadmap and business case to full implementation of SAP S/4HANA or Central Finance, our team of experts can help you derive more value from your SAP investment. We help clients with:

- S/4HANA and CFIN planning, implementation and support
- SAP Analytics Cloud/BPC/IBP/ Group reporting strategy and implementation

#### **CLIENT CHALLENGE**

One of the largest optical retailers in the was experiencing massive growth. Its dat volumes had ballooned beyond the ability to manage on spreadsheets. The company called on Protiviti to help it transform its financial processes, including developing trusted business planning solution that we enable financial planning, forecasting, dat consolidation and reporting, while keeping with changing business needs.

Developing a roadmap and business case to begin the SAP S/4HANA or Central Finance (CFIN) journey

Implementing SAP S/4HANA or CFIN to achieve business transformation goals

**CLIENT PROBLEMS WE SOLVE** 

Transforming and improving existing business and finance processes to help derive more value from an SAP investment

Designing and implementing the latest SAP technologies to assist with all aspects of business planning, consolidations and financial planning and analysis

Implementing lease accounting solutions to ensure regulatory compliance

#### **BUSINESS OUTCOME**

ENVISION

Improved business performance, streamlined processes and better access to critical information

#### REALIZE

Improved profitability through lower total cost of ownership for software and reduced process overhead

#### PROTECT

A central repository of information, so that all users can access and make decisions based on fact

3

#### Establish implementation roadmap and transformation goals

Conduct workshops and assessments

**OUR STEPS TO SUCCESS** 

Implement S/4HANA or CFIN Provide project oversight Develop proof of concept Assist with tool selection and implementation

Assist with continuous improvement, future rollouts and managed services

transform

Reduced cycle time for the annual operations planning (AOP) process

Ability to see and consider more "what if" scenario cycles and iterations for better planning and financial outcomes

#### **BUSINESS RESULTS**

12

- Program management and thirdparty oversight
- Security and compliance
- Managed services
- User acceptance testing
  - Data management and migration

#### SOLUTION DELIVERED

### succeed

e U.S. ta y y y g a vould ata ng up	Streamlined and simplified processes around consolidation, planning and reporting, allowing the company to keep pace with a rapidly changing business environment
	Ability to create and manage a consolidated annual plan for 1,000+ stores, six manufacturing locations and all SG&A cost centers
	Automation and reduction of processing time for critical tasks due to SAP functionality such as predictive forecasting, smart insights and automated allocations
	Availability of fully consolidated reports for both management and GAAP, also used to support external reporting requirements

Visibility into profitability reports and critical feedback for each profit center, allowing store performance issues to be quickly detected and addressed

## ANALYTICS

• BI assessments and roadmaps

- Data and analytics strategy and architecture •
- Enterprise reporting and visualizations

#### **CLIENT PROBLEMS WE SOLVE**

Improving business outcomes by delivering a reporting and analytics framework that unlocks insights often hidden within a sea of siloed data and systems of record

Reducing friction in lines of business by surfacing key metrics to the right audience in an automated and consistent fashion – from strategy macro goals to realtime, in-line analytics at the point of transaction

Maximizing resources and simplifying monitoring and management processes through a managed services approach

#### **BUSINESS OUTCOME**

#### **ENVISION**

Improved decision-making; easy access to relevant and trusted data

transform

#### REALIZE

Actionable, trusted insights delivered to the right people at the right time

#### PROTECT

One version of the truth, ensuring all users see and make decisions using the same data with an improved, well-performing user experience

3

#### **CLIENT CHALLENGE**

A fast-growing natural pet food manufacturer in the U.S. was opening its first company-owned manufacturing facility. Having recently gone live with an ERP system, it was looking for the best analytics strategy to provide real-time visibility into plant operations. It was also preparing for a potential IPO.

With the plant going live in only 12 weeks, the company needed a working solution that would enable operations and management to respond to operational challenges and demonstrate its effectiveness with this major strategic initiative.

BI assessment of functional. procedural and technical aspects of the business

**OUR STEPS TO SUCCESS** 

Provide a roadmap for short-, medium- and long-term goals

2

Iterative, collaborative development approach that delivers quick project wins while fine-tuning overall KPIs Increased BI user adoption with over 700 users per month and more than 11.000 report executions across all departments and levels

Ensured the successful rollout of the client's first plant facility due to real-time visibility into waste, quality, downtime, overtime, profitability and pounds produced

#### **BUSINESS RESULTS**

Protiviti's Analytics services help companies gain easy access to the relevant and trusted data they need – when and where they need it. This enables business leaders to deliver accurate, actionable insights to the right people at the right time so that decisions can be based on fact and a single source of truth. We help our clients with:

- Embedded and operational analytics
- Enterprise performance management
- BI and application managed services

#### SOLUTION DELIVERED

### succeed

Implemented an analytics solution to enable metrics visibility across multiple production lines and brands. Provided industry KPIs and best-practice visualizations to clearly convey operational and management needs.

Enabled several vital requirements, including:

- Rapid development
- Agile and iterative KPI construction
- Real-time data
- Easy-to-use and intuitive visualizations

Achieved 100% effectiveness in the first 90 days of operation, proving to investors the company could manage the transition away from a less profitable co-manufacturing strategy

## DATA MANAGEMENT



Protiviti's Data Management services help companies go beyond monitoring, managing and measuring data. We help our clients take control of their mission-critical information, designing business standards and strategies and establishing a solid data governance program that can help enhance the business value of their information through more controlled and efficient collection, distribution and use of information.

- Data readiness assessment
- HANA platform assessment
- Data quality and standardization •

#### **CLIENT PROBLEMS WE SOLVE**

#### **BUSINESS OUTCOME**

Having a single repository where data can be stored, managed, secured, controlled and available to feed the various applications, reports, etc., that use portions of that data

Using an agile approach to quickly surface data for insights to ultimately support the vision of unlocking the data

Integrating data between systems and better understanding the customer experience across platforms as the company reinvents its business and moves from brick-and-mortar to online markets

#### **ENVISION**

Improved efficiency and flexibility within systems

transform

#### REALIZE

Ease of use in reports and streamlined processes across reports

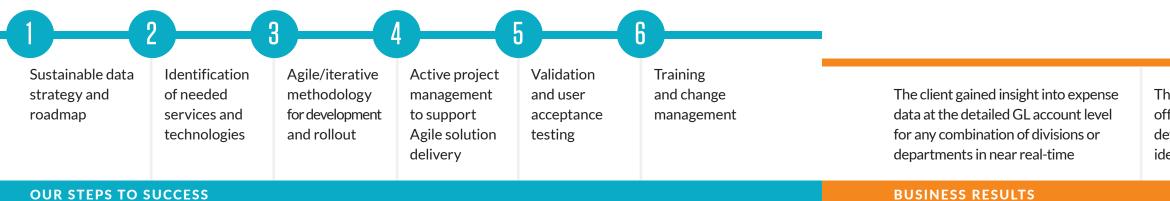
#### PROTECT

Business satisfaction and continuous improvement of environment

#### **CLIENT CHALLENGE**

A media company and large enterprise c had minimal visibility into both its travel and expense (T&E) analytics and spend to vendors and internal customers. The was spending countless hours manually gathering data from many applications to gain insight into employee spending.

The data would never tie together, and t was no access to detailed transactions for cause analysis. Bottom line: Significant r in the data.



- Data modeling and warehousing
- Data integration and migration
- Data governance and management

#### SOLUTION DELIVERED

### succeed

lient related client	Implemented a departmentwide, real-time expense and revenue reporting solution in the cloud and provided actionable information and root-cause analysis on the fly. System pulls from multiple SAP and non-SAP sources to provide a full view of T&E data at a general ledger (GL) level.
o :here or root- mistrust	Developed and delivered prebuilt analysis reports with ad hoc functionality for answering common questions. The solution design maximized available software platforms and was driven from existing systems, providing vital security.
	Our cloud-based deployment provided benefits, including high-availability disaster recovery, replication and security. This empowered our client to develop new solutions to problems, expediting further SAP development and creating a streamlined process for enhancing beyond the foundational solution.

The biggest policy offenders could be easily determined by quickly identifying outliers

Access to corporate credit card feed, booking systems, expense submissions and revenue provided a comprehensive view of the T&E habits of this client's staff

### SECURITY AND GRC OPTIMIZATION



Protiviti's Security and GRC Optimization services help organizations achieve operational and compliance excellence while protecting critical systems and information from cyber threats. As a recognized leader in the SAP security and governance, risk and compliance (GRC) space, we help companies ensure regulatory compliance, implement identity and access management controls, respond to noncompliance or security risks, and improve GRC processes. We help clients with:

- S/4 and HANA security design and governance
- Segregation of Duties (SoD) and sensitive access rule-set development
- SAP cybersecurity

CLIENT PROBLEMS WE SOLVE		E	BUSINESS OUTCOME	transform	CLIENT CHALLENGE		
environment, application improvem		rocesses C regation a cesses a rnance p ns C	nts monitor risks mature		Security and Controls str embedded into its merge transformation initiatives S/4 landscapes to comply requirements. The organization lacked architecture for its SAP s and SoD management pu SAP roles did not follow role owners had not bee using an old version of G	A leading manufacturer sought to ensure its GR Security and Controls strategy was standardized embedded into its mergers and acquisitions (M& transformation initiatives across multiple SAP E S/4 landscapes to comply with Sarbanes-Oxley requirements. The organization lacked a global strategy ar architecture for its SAP systems. The entire pro and SoD management process was inefficient I SAP roles did not follow a standard naming cor role owners had not been identified, companie using an old version of GRC, and there was limi involvement with business.	
Develop an enterprise security strategy Create and communicate road map	architecture Implement GRC user-access management tools	provisioning	oning to enterprise security strategy	Derive insights using analytics	Harmonized and standardized SAP securit architecture across multi SAP landscapes, managir over 20,000 users	ple implemented va	
OUR STEPS TO SU	CCESS				BUSINESS RESULTS		

- SAP GRC Access Control implementations
- Managed services security and GRC
  Identity and access management strategy
- Access management assessments and remediation

#### SOLUTION DELIVERED

### succeed

GRC, dized and (M&A) and AP ECC and dey (SOX)

y and e provisioning ent because convention, anies were limited Developed an enterprise SAP security architecture Defined key access risks to be monitored using Access Control and Access Violation Management Globally deployed new role design, workflow and

Globally deployed new role design, workflow and mobile approval capabilities

Implemented Access Violation Management to continuously monitor access risk violations, report on exceptions and document resolution

Developed governance processes for ongoing management of all SAP security and GRC areas

gregation nflicts and ed various ons for access nt automation and monitoring Improved user experience through implementation of Fiori approval apps for access requests Strategy and framework for access governance to be leveraged across all new SAP systems

### **CONTROLS DESIGN AND AUTOMATION**



Protiviti's Controls Design and Automation services enable organizations to revamp their control framework and reduce reliance on manual controls and processes. We enable organizations to optimize their framework using inherent and configuration functionality and help them achieve next-level maturity by utilizing automated tools to monitor their controls. Our solutions include:

- Control design/automation opportunities
- Internal controls/audit assessments
- Evaluation of automated tools

CLIENT PROBLEMS WE SOLVE	BUSINESS OUTCOME	transform	CLIENT CHALLENGE	SOLUTION DELIVERED	succeed
Unknown or incorrect system configuration settings that impact data and business transactions Understanding how to prioritize audit and compliance requirements during an implementation with a complex system design Providing end users with an understanding of how to optimize the system based on their business needs and leading practices Taking control of business with real-time key performance indicators (KPIs) and proactive alerting	DISCOVER Understand the core componer for a control framework in the IT ecosystem Accelerate and analyze system the proprietary tool suite (Asse DESIGN & OPTIMIZE Strengthen and optimize control configurable controls library AUTOMATE Identify opportunities to utilize a automation tools within the busi functions to accelerate complian	context of an settings through ure) I design and next-generation iness and audit	A financial information firm recently started its journey to implement a new ERP system to transition from PeopleSoft to SAP S/4HANA and had identified a system integrator (SI). The company was looking for a trusted partner to oversee the implementation in order to get a third-party perspective on overall project risk management. Protiviti was brought in to play a strategic role in the risk management implementation, being embedded in project meetings with the system integrator. In addition, many independent assessments related to security and controls were executed throughout the implementation to be leveraged for audit and compliance.	<ul> <li>Protiviti was engaged to assist in an independent of the SAP S/4HANA implementation throug and life cycle, including:</li> <li>Reviewing security architecture and pogaps/optimizations in governance and responsive configurable control and IT-ec (SAP report) design and identifying gaps</li> <li>Performing assessment of S/4HANA con (Assure Controls) to ensure requiremend from design through go-live</li> <li>Reviewing business end-user training consure configurable controls were complexed.</li> <li>Conducting GRC Diagnostic "Health Considered for Access Control and Proceeding Control and Process Control Process Control and Process Control Proces Control Process Control</li></ul>	hout the landscape licies and identifying ole design dependent control os/optimizations onfigurable controls nts were carried out documentation to municated heck," including vere defined and
	3		-		

Rationalize the control framework and understand how automated and IT-dependent controls considerations work

**OUR STEPS TO SUCCESS** 

Identify opportunities to leverage additional automated functionality and decrease reliance on controls outside of the system

Create a roadmap for opportunities to continue automating and monitoring controls and processes around applications

Reduction of manual processes relied on for business and financial reporting

Automated and ITdependent control design specific to key S/4HANA components

**BUSINESS RESULTS** 

- Continuous control monitoring
- SAP GRC Process Control implementations
- Robotic process automation (RPA)

Validation of SAP configuration and ITdependent controls to ensure business requirements were captured

Accurate automated monitoring of SAP controls through efficiencies gained with SAP Process Control

## **OUR KEY PARTNERS**









### **Ui** Path<sup>™</sup>

### celonis



### TECHNOLOGY-ENABLED SOLUTIONS

#### SAP S/4HANA Journey

Project Management and Governance Solution Design Business Process Optimization Process Mining Financial Close

#### **Digital Transformation Enablement**

Digital Roadmap Cloud Modernization Robotics Process Automation Artificial Intelligence Testing Strategy and Automation Organizational Change Enablement

#### Cybersecurity and Compliance

Governance, Risk and Compliance Identity and Access Management GDPR Lease Accounting Cybersecurity Internal Audit

#### **Data and Analytics**

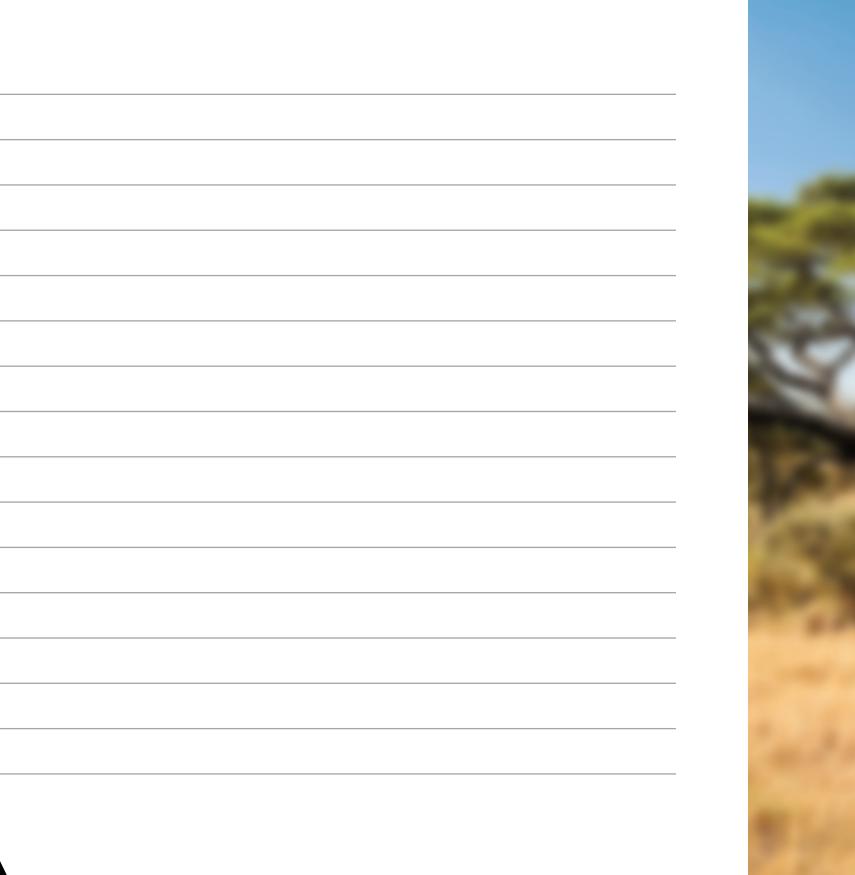
Data Quality and Governance Master Data Management Data Warehousing Predictive and Business Analytics

### **ABOUT PROTIVITI**

Protiviti (www.protiviti.com) is a global consulting firm that delivers deep expertise, objective insights, a tailored approach and unparalleled collaboration to help leaders confidently face the future. Protiviti and our independent and locally owned Member Firms provide clients with consulting and managed solutions in finance, technology, operations, data, analytics, governance, risk and internal audit through our network of more than 85 offices in over 25 countries.

Named to the 2020 Fortune 100 Best Companies to Work For<sup>®</sup> list, Protiviti has served more than 60 percent of *Fortune* 1000 and 35 percent of *Fortune* Global 500 companies. The firm also works with smaller, growing companies, including those looking to go public, as well as with government agencies. Protiviti is a wholly owned subsidiary of Robert Half (NYSE: RHI). Founded in 1948, Robert Half is a member of the S&P 500 index.

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## protiviti

EDITION 2

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